

The following GPs offer extended hours (correct at the time of printing). Please call your GP to check their new flexible opening hours.

Kingswood area

- Blackhorse Medical Centre, Emerson's Green
0117 957 6000
- Close Farm Surgery, North Common
0117 932 2108
- Christchurch Family Medical Centre, Downend
0845 6580744
- Hanham Surgery, Hanham
0117 967 5201
- Kingswood Health Centre, Kingswood
0117 961 1774
- Leap Valley Surgery, Downend
0117 956 4101
- Oldland Surgery, Oldland
0117 932 4444
- Orchard Medical Centre, Kingswood
0117 980 5100
- Mangotsfield Surgery, Mangotsfield
0117 956 7831
- The Oaks Medical Practice, Cadbury Heath
0117 980 5700
- The Park Medical Practice, Cadbury Heath
0117 980 5705
- The Willow Surgery, Downend
0117 970 9500

The following GPs offer extended hours (correct at the time of printing). Please call your GP to check their new flexible opening hours.

Thornbury area

- Almondsbury Surgery
01454 613161
- Bradley Stoke Surgery
01454 616262
- Congyre Medical Practice, Filton
0117 969 2661
- Coniston Medical Practice, Patchway
0117 969 2508
- Northville Family Practice
0117 969 2164
- Pilning Surgery
01454 632393
- Stoke Gifford Medical Centre,
0117 979 9430
- The Stokes Medical Centre, Little Stoke
01454 616767
- Thornbury Health Centre – Dr Burney and Partners
01454 412599
- Thornbury Health Centre - Dr Male and Partners
01454 412167
- St Mary Street Surgery, Thornbury
01454 413691

Yate area

- Abbotswood Surgery, Yate
01454 325 361
- Coalpit Heath Surgery
01454 772 150
- Courtside Surgery, Yate.
01454 313874
- Frome Valley Medical Centre, Frampton Cotterell
01454 772 153
- Kennedy Way Surgery, Yate
01454 313 849
- Wellington Road Family Practice, Yate.
01454 323366
- West Walk Surgery, Yate.
01454 272 200

GP services

in your area are improving

We are making it easier to see your doctor and get the services you need



Healthcare where and when you need it

Patients want more convenience and choice from the service they receive from their doctor – for instance, early morning, evening and weekends appointments, or to be able to see a GP when you are away from home. NHS South Gloucestershire is committed to giving you quality healthcare, when and where you need it, and we are making it easier for all our patients to see a doctor.

Extended opening hours

Almost all of the GPs in South Gloucestershire now offer appointments outside normal working hours.

These GP surgeries are now offering a range of flexible opening hours, including early mornings, evenings and Saturdays.

You can easily check who offers this service in the list provided in this leaflet.

Find out more when you call to make your next appointment, or go to the NHS Choices website at www.nhs.uk

Registering with or changing your GP

If you are not registered with any doctor or would like to change your GP, you can find out about GP surgeries in your area, the services they offer and opening times by calling 0845 4647 or visiting the NHS Choices website at www.nhs.uk



If you are not satisfied with the service from your GP, you need to register your complaint with your surgery's Practice Manager.

Fast, easy access to healthcare

The NHS offers a wide variety of services and it's important that you use the one most appropriate to your needs.

Pharmacists are qualified to give you advice on medicines and how to treat minor ailments like coughs, colds and sprains and whether you need to visit a GP.

Alternatively, if you are unsure of whether to treat yourself or seek professional help, or for any Health related advice, call NHS Direct 0845 46 47 (24 hours a day) and speak to an experienced nurse or visit

www.nhsdirect.nhs.uk.

There are a number of **minor injury units** across South Gloucestershire which treat a variety of injuries and ailments. A list of surgeries that treat minor injuries is given in this leaflet.

When you need to see a doctor quickly, you should be offered an appointment within two working days. Alternatively, all GP surgeries should also allow you to book an appointment more than two days in advance, if you prefer.

If you need to see a doctor urgently when your local surgery is shut, you should contact: **0845 121 0504**.

Helpful information

For more information about the range of local health services available, including GP services, your local pharmacist, minor injury unit, NHS dentists and opticians, please go to the NHS Choices website at www.nhs.uk

Choose your hospital

The NHS is giving you more choice over your healthcare. Now you can choose the hospital where you would like to be treated. Ask your doctor about the choices available.

In an emergency

In an emergency go to your local Accident and Emergency (A&E) department. An emergency is a critical or life threatening situation like loss of consciousness, severe chest pain, heavy blood loss or serious accidents.

If you are not sure whether to go to A&E, call **NHS Direct: 0845 46 47 (24 hours a day)**.

If the situation is very serious, dial 999 and ask for the ambulance service.

Your local A&E department is: Frenchay Hospital, Frenchay Park Road Frenchay, Bristol. BS16 1LE 0117 970 1212

Extra GP services coming to South Gloucestershire

New GP health centre

We are working to give you more GP services. From 1st April 2009 a new GP led service will be operating from 8am to 8pm every day of the week.

Any member of the public can simply walk in and see a doctor or nurse, or phone to make an appointment in advance. You do not need to be registered at the health centre – you can use the services offered at the centre as well as your GP surgery.

New NHS Treatment Centre

A new purpose-built surgical hospital is under construction at Emerson's Green and due to open in November 2009.

This new facility will offer treatment for planned operations, out patient appointments and a range of diagnostic services.



Minor Injuries Units

The following surgeries can treat a variety of minor injuries and ailments and provide emergency contraception. This is a walk-in service, there is no need to make an appointment, and waiting times are shorter than going to an Accident and Emergency department.

Thornbury

The Health Centre, Eastland Road, Thornbury, BS35 1DP.

The Surgery, St Mary Street, Thornbury, BS35 2AT.

Kingswood

Hanham Surgery, 33 Whittucks Road, Hanham, BS15 3HY

The Orchard Medical Centre, Macdonald Walk, Kingswood, BS15 8NJ.

Yate

Kennedy Way Surgery, Kennedy Way, Yate, BS37 4AA.

Courtside Surgery, Kennedy Way, Yate, BS37 4DQ.

West Walk Surgery, temporary building in Yate Leisure Centre car park, Kennedy Way, BS37 4DQ.